Judgment Day: Algorithmic Trading around the Swiss Franc Cap Removal¹

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Abstract

A key issue raised by the growth of algorithmic trading (AT) is how it responds in extreme situations. Using data on foreign exchange (FX) with a precise identification of AT, we find that AT contributed to the deterioration of market quality following the removal of the cap on the Swiss franc on 15 January 2015. Algorithmic traders withdrew market liquidity and generated uninformative volatility, both outside and during periods of perceived central bank intervention. We find that agency algorithms run by banks—rather than proprietary algorithms run by high-frequency traders—were particularly detrimental for market quality.

Key words: Swiss franc, algorithmic trading, liquidity, volatility, price discovery, arbitrage opportunities.

JEL classification: G14, G23.

¹ The views expressed in this paper are those of the authors and not necessarily those of the Bank of England or its committees. We are grateful to EBS for providing their anonymised and aggregated market data. EBS has not contributed to any of the analysis in the paper and does not endorse or support any of its conclusions. We are grateful to Alain Chaboud, Erik Hjalmarsson, Andrei Kirilenko, Albert Menkveld, and Sophie Moinas and all participants at the 2016 conference on Microstructure of Foreign Exchange Markets at Cambridge University, the 2016 conference on Financial Determinants of Foreign Exchange Rates at the Bank of England, and seminars at the Swiss National Bank and the University of Sussex for their comments. We also thank Patrick Schaffner for excellent research assistance. Our title is inspired by that of a related paper, "Rise of the Machines: Algorithmic Trading in the Foreign Exchange Market" (Chaboud et al., 2014). "Judgment Day" preceded "Rise of the Machines" in the Terminator film franchise.

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1 Introduction

'Algorithmic traders . . . are a larger presence in various markets than previously, and the willingness of these institutions to support liquidity in stressful conditions is uncertain'.

-Janet L. Yellen (2017)

New technologies have dramatically changed financial markets. One of the main innovations in recent years is algorithmic trading (AT), which broadly refers to the direct use of computers to implement trades. AT is now widely used by financial institutions, such as banks and hedge funds, and has important effects on the operation of financial markets. On the one hand, it can improve market liquidity by reducing transaction costs and the reliance on financial intermediaries. It can also make security prices more efficient, in the sense that they better reflect fundamental values. It can even reduce risks due to human feelings that lead to, for example, panic reactions and herding behaviour⁶. On the other hand, AT may not be socially desirable because it can increase market power (Hoffmann, 2014), adverse selection (Biais et al., 2015), excess volatility and extreme market movements (Foucault et al., 2016), and so can potentially threaten financial stability.

Investors use algorithms for many different purposes and strategies, so the impact they have on market quality (e.g., liquidity and price efficiency) depends on why and how AT operates. This diversity contrasts with both the academic and popular literature, which has thus far focused on high-frequency proprietary algorithms. Hasbrouck and Saar (2013) and O'Hara (2015) amongst others indicate that a useful distinction is to categorise AT as 'agency' or 'proprietary'. Agency AT is used by buy-side institutions (and the broker-dealer firms that serve them) to minimise execution costs and the price impact of their trading. Proprietary AT,

⁶ See references discussed in Section 2.

in contrast, aims to profit from the computer trading process itself, using algorithms to identify profitable trades in the market and exercising tight risk control (Bank for International Settlements [BIS], 2011). Typical proprietary AT is undertaken by sophisticated firms, such as hedge funds, that rely on low latency and are referred to as 'high-frequency trading (HFT) firms'. In this paper, we offer some evidence on the differential role of these two broad categories of agency and proprietary AT and analyse how they contribute to foreign exchange (FX) market quality in terms of liquidity and price efficiency.

We analyse the role of AT alongside human trading in the FX market in a period containing the announcement by the Swiss National Bank (SNB) on 15 January 2015 that it had discontinued its policy of capping the value of the Swiss franc (CHF) against the euro (EUR). This 'Swiss franc event' is important as one of the largest shocks to financial markets in recent years and to FX markets in the period in which AT has been a prominent force.⁷ A detailed identification of AT and highly granular order book data obtained from EBS, which is the leading platform for electronic spot FX trading in many of the major currencies, allows us to shed light on the contribution of AT and human traders to two important dimensions of market quality: liquidity and price efficiency. Though of course as a single event the general conclusions that can be drawn from the 'Swiss franc event' must necessarily be tentative.

A better understanding of whether AT is beneficial or detrimental to market quality in distressed situations is important for at least two reasons. First, being the first paper studying AT and human behaviours in an extreme event destabilising the FX market, our work may support the ongoing reform of trading venues (e.g., the Regulation National Market System [NMS] in the United States [US], and the Markets in Financial Instruments Directive [MiFID]

⁷ For instance, the Dow Jones index dropped by 9% within a few minutes during the 2010 equity 'Flash Crash' while the Swiss franc appreciated by more than 40% against the euro over a similar period (FXCM 2015).

I and II in Europe) and the efforts to regulate over-the-counter (OTC) markets (e.g., the Dodd-Frank Act, European Market Infrastructure Regulation [EMIR] and FX Global Code). The FX market is especially important in this regard because it is the world's largest financial market,⁸ and it is crucial in guaranteeing efficiency and arbitrage conditions in many other markets, including those of bonds, stocks and derivatives.

Second, the resilience of an exchange system depends on the market participant types, their shares and their influence on each other. As pointed out by Yellen (2017), this is particularly relevant for financial stability because, for instance, the contribution of AT in offering liquidity in calm markets can disappear in distressed situations—that is, when other market participants most need it. If these adverse consequences of AT are predominant, or not offset by human trading or by the prompt interventions of, for example, a central bank, then AT could represent a systemic threat to the whole trading system.

Third, we offer some evidence of Central Bank reaction and the role it played in this event by identifying Swiss National Bank (SNB) presence on the EBS platform over this period. Interestingly, this is relatively easy to do and suggests that the SNB was keener to signal it presence on this trading platform than actually trade.

We proceed in four steps. First, we describe our data set, which is representative of the interdealer FX market at the core of the Swiss franc FX market. Specifically, our data come from the central limit order book for spot FX operated by EBS Service Company Limited, which is part of NEX Markets and a business division of the NEX Group plc. Second, to introduce our analysis, we provide an overview of trading patterns conducted by AT and human traders, as well as the role of the SNB. Third, we perform an in-depth analysis of two important dimensions of market quality: market liquidity and price efficiency. By decomposing order

⁸ The FX market operated at a daily average trading volume of more than five trillion United States dollars (USD) in 2016 (BIS 2016).

flow and effective spreads by trader type, we highlight the contribution of agency and proprietary AT as well as human traders to liquidity provision and consumption. And to address the issue of price efficiency, we examine how AT and human traders contribute to (uninformative) volatility, to the price discovery process and to restoring arbitrage conditions. Finally we analyse the role of some specific features of this event (Central Bank intervention and option hedging requirement) in explaining our results.

Our study delivers three important findings. First, in reaction to the Swiss franc event, we find that AT, especially agency algorithms, significantly worsened market liquidity by reducing their supply and increasing their demand for liquidity—particularly in the direction of Swiss franc appreciation. Conversely, human traders supported liquidity provision. Our estimates of effective spreads show that all spreads exploded on the event day, particularly those of proprietary ATs, and they remained much wider in the post-event period. Second, the supportive role of AT in price efficiency in the pre-event period disappeared during and after the shock. Rather than leading the price discovery process and closing arbitrage gaps, AT created uninformative volatility. Thus, our analysis delivers a consistent message: in extreme situations such as the Swiss franc event, the contribution of AT to market quality is reduced. Third, though our data set does not allow us to precisely identify SNB trades, we make estimates of these interventions and find that AT's lack of contribution to sustaining market quality seems to hold true before, during and after central bank interventions occurred.

Of course, as in Tolstoy's comment on unhappy families, each period of market distress is distressed in its own way. Furthermore, the perfect identification of central bank activity and market participants' perception of it, as well as counterfactuals about what would have happened without it, are unachievable. However, like previous papers investigating important shocks, such as the failure of Lehman Brothers in 2008 (Afonso et al., 2011), the 'Flash Crash' in 2010 (Kirilenko et al., 2017) and the Swiss franc event itself (Hagströmer and Menkveld,

2019), our analysis should improve our understanding of AT, extreme market events, central bank interventions and broader financial stability issues.

Our paper contributes to three strands of the literature: First, it contributes to prior research on AT. Apart from the important exception of Chaboud et al. (2014), prior research has focused on HFT, which is a specific category of AT.⁹ Without distinguishing agency and proprietary AT categories, Chaboud et al. (2014) show that AT tends to improve price efficiency in 'normal' times and conclude that, 'it cannot be ruled out that AT may, on rare but important occasions, contribute to excess volatility'. We fill this gap by analysing whether AT contributes to market quality in extreme events and find that AT, especially agency AT, was detrimental to market liquidity and both types of AT were unsupportive of price efficiency.

Second, we add to the empirical literature on market crashes and extreme events. By inferring the identity of those engaged in HFT from traders' behaviour (e.g., based on the number of trades per day and net position of inventory), Kirilenko et al. (2017) analyse 15 putative HFTs active in the CME E-Mini S&P 500 Futures market during the 2010 'Flash Crash'. Brogaard et al. (2018) study (intraday) short-lived large price movements across a few US stocks (3.5 stocks, on average). Our work differs from these papers in three important aspects: (i) we analyse AT and human traders in an OTC market that, by its nature, may be less resilient to shocks (Duffie, 2012); (ii) we access the exact identification of traders' categories; and (iii) we investigate a genuinely exogenous and market-wide shock.

Third, we contribute to empirical research on FX interventions conducted by central banks, recently surveyed by Fratzscher et al. (2019), by performing a microstructure analysis of

¹⁹ The 'official' definition of 'HFT' is somewhat unclear; the Nasdaq and official sources such as MiFID II effectively use a broad definition of 'HFT' that includes agency algorithms. In addition to characteristics such as sophisticated computer programmes and colocation, the US Securities and Exchange Commission (SEC) definition includes algorithms that initiate trades that rely on speed of execution (SEC, 2010). It is the latter definition we use here to distinguish HFT from other AT.

(agency and proprietary) algorithmic and human trading during periods of central bank intervention.

2 Literature review and testing hypotheses

The growing literature¹⁰ on AT has tended to focus on HFT, which involves a specific category of proprietary ATs that operate high-speed technologies. The most commonly discussed issue is how HFT affects liquidity and price efficiency. The HFT community's ability to revise their quotes quickly after the arrival of news reduces the problem of the winner's curse but creates disincentives for trading for slower traders (Hoffmann, 2014; Jovanovic and Menkveld, 2016), including increased adverse selection and price impact (Foucault et al., 2016). In reaction to a fundamental shock, such as the SNB's announcement, it is reasonable to assume that AT's superior technology to adjust quotes and process information would aggravate the adverse selection affecting human traders. Thus, a first hypothesis is that, in reaction to the SNB shock, AT increased its market share relative to human traders and contributed more to informative trading and price efficiency.

In addition to increasing informational efficiency, the consensus is that HFT market-making enhances market quality by reducing spreads (O'Hara, 2015).¹¹ However, it is not clear whether HFTs go with or lean against the wind—that is, whether HFTs amplify price falls (rises) by actively selling (buying), or dampen them by actively buying (selling) (Tong, 2015; Breckenfelder, 2019; Korajczyk and Murphy, 2019; van Kervel and Menkveld, 2019; Bellia et

¹⁰ Many excellent papers survey AT and HFT, including those by Biais and Woolley (2012), Chordia et al. (2013), Easley et al. (2013), Gomber et al. (2011), Goldstein et al. (2014), Jones (2013), Kirilenko and Lo (2013), Biais and Foucault (2014), O'Hara (2015) and Menkveld (2016, 2018).

¹¹ See, for example, Boehmer et al. (2018a, 2018b), Brogaard et al. (2015), Carrion (2013), Conrad et al. (2015), Hasbrouck and Saar (2013), Hendershott et al. (2011), Menkveld (2013) and Malinova et al. (2018).

al., 2020). Hence, our second hypothesis is that, in reaction to the shock, the share of the liquidity provision originating through AT changed.

While there is evidence that AT can be beneficial to market operation in normal circumstances, it is possible that the opposite may be true in unusual ones. On one hand, AT protocols are generally pre-programmed to operate in 'normal' market conditions (Chaboud et al., 2014), but AT may suffer reduced effectiveness or even cease to function in extreme conditions. On the other hand, human traders acting as dealers maintain a greater risk-bearing capacity and apply discretionary judgments (for example, to mutually share risk as a more efficient solution or to conduct better inference of unusual patterns, such as central bank interventions). For instance, Ait-Sahalia and Saglam (2013) and Rosu (2016) model HFT as averse to inventory risk and predict that volatility will lead high-frequency traders to reduce their provision of liquidity. Biais et al. (2015) find a role for HFT in fragmented markets, an issue that produces adverse selection, negative externalities and over-investment in equilibrium.¹² Thus, an alternative to the first hypothesis is that there is a reduction in the activity and contribution to market quality of AT relative to human traders in extreme situations.

By analysing an extreme event, our paper is mostly related to the literature on stock markets and futures markets in distressed times. Prior research provides mixed evidence of the role of AT (more specifically, HFTs). On one hand, HFTs withdraw from their market-making role during flash crashes (see, for example, Commodity Futures Trading Commission [CFTC]-SEC, 2010; Easley et al., 2012; Menkveld and Yueshen, 2018) or when market conditions became unfavourable (see, for example, Raman et al., 2014; Anand and Venkataraman, 2013; Korajczyk and Murphy, 2019). On the other hand, HFTs provide liquidity and absorb

¹² The role of AT in fragmented markets with multiple exchanges is studied by Pagnotta and Philippon (2018). Other papers analyse the welfare implications from double auctions (e.g., Cespa and Vives, 2015; Du and Zhu, 2015) and asynchronous arrivals (e.g., Budish et al., 2015; Bongaerts and Van Achter, 2016). Bernales (2014) and Rojcek and Ziegler (2016) use numerical methods for dynamic models encompassing the endogenous role of HFT, central limit order books and latency.

imbalances created by non-HFTs around large price movements (though only for single stocks, not for broader events) (Brogaard et al., 2018), and HFTs do not change their trading pattern when prices fall during flash crashes (Kirilenko et al., 2017).

In comparison with these papers, one of our key contributions is the analysis of an extreme event in the FX market. This differs from the markets studied in prior AT/HFT research in many important respects, including that (i) leveraged FX traders almost exclusively transact OTC (without clearing via CCPs), (ii) it is dominated by global FX dealers and (iii) central banks can intervene to affect FX rates. The first two characteristics may lead to 'liquidity spirals' (Brunnermeier and Pedersen, 2009; Brunnermeier et al., 2009), causing sudden losses, margin increases and liquidity dry-ups (Mancini et al., 2013), thereby impairing the risk-bearing capacity of global FX dealers (Gabaix and Maggiori, 2015) and increasing the risk of coordination failures when speculative positions such as 'carry trade' are unwound (Plantin and Shin, 2011). The only earlier papers that provide an in-depth analysis of AT in the FX market are those of Chaboud et al. (2014), who show that AT running in 'normal' conditions is associated with a reduction in arbitrage opportunities and that AT liquidity provision decreases return autocorrelation, and Chaboud et al. (2020), who show that the contribution of AT to price efficiency has increased in recent years at the expense of manual trading, with an increasing share of that contribution coming through limit orders.

3 Market structure and data

3.1 Market structure

At the core of the FX market, there is the interdealer segment (Lyons, 2001). In it, EBS and Reuters are the two significant global electronic spot-trading platforms in major currency pairs. USD/CHF and EUR/CHF, the focus of this study, primarily trade on EBS (see King et al.,

2012), and prices on EBS also constitute the reference values for derivative pricing in these currencies. Moreover, during the period of the Swiss franc event, EBS was the key trading platform for all Swiss franc positions, as the trading of futures on the Chicago Mercantile Exchange was suspended and OTC trading largely disappeared (Hagströmer and Menkveld, 2019).

EBS is an order-driven electronic trading system that unites buyers and sellers of spot FX around the globe on a pre-trade anonymous central limit order book. EBS is accessible to FX dealing banks and, under the auspices of dealing banks (via prime brokerage arrangements), to hedge funds and commodity trading advisors (CTAs). EBS controls the network and each of the terminals on which it is recorded whether a trade is conducted by an ordinary keyboard ('manual' or 'human' trades) or by a direct computer interface ('algorithmic' trades).

In addition, EBS decomposes the algorithmic trades into two different categories, referred to as 'bank algorithmic interface' ('bank AI') and 'professional trading community algorithmic interface' ('PTC AI'), which is how EBS labels the direct computer interfaces.¹³ 'PTC' essentially refers to non-bank entities, such as hedge funds and CTAs, that can directly trade on EBS under the auspices of dealing banks (via prime brokerage arrangements). Trading through this route is all proprietary AT in the sense that it does not include trades directly driven by client demand. HFT algorithms contribute significantly to this type of trading. Bank AI is a mixed category dominated by agency AT. This includes a significant share (EBS estimates approximately 30%) of simple aggregators, which are computer-based trading systems that process and aggregate orders received from bank customers and from other types of agency AT, such as hedging and auto liquidation algorithms. This latter category of agency AT has been highlighted as a source of price distortions during other crashes (e.g., McCann and Yan,

¹³ Market data at this level of granularity are not ordinarily sold or distributed by EBS to third parties.

2015; BIS, 2017). While it is likely that bank AI also contains some proprietary AT, it is dominated by agency AT. Hence, we treat it as representative of that category of trading. Figure 1 illustrates the three trade categories and their shares of average transaction volumes in EBS. For the rest of the paper, we discuss bank AI as agency (bank) AT and PTC AI as proprietary (non-bank) AT.¹⁴

Computer-based trading classified as PTC or bank AI accounts for approximately 70% of EBS market's transaction volume. However, the system includes features designed to prevent strategies by which speed or low latency is the sole contributor to success. First, it imposes a minimum quote life (MQL) for the five core currency pairs on EBS, so that once a limit order¹⁵ is submitted, it cannot be cancelled for 250 milliseconds.¹⁶ Second, and more importantly, EBS operates a randomised batching window on all messages that enter its matching engine, referred to as a 'latency floor'. This mechanism generates batching windows of 1–3 milliseconds,¹⁷ during which time messages are processed on a randomised basis. As a result, the first message to arrive may not be the first released, and sub-millisecond differences in latency become less important for trading on EBS.¹⁸

¹⁴ Prior research shows that agency algorithmic execution orders tend to be larger in size and are executed at a lower frequency (BIS 2011), whereas HFT has higher trading volumes and numbers of trades but a smaller trade size than non-HFT firms or large institutional investors (see, e.g., Aitken et al., 2014; Subrahmanyam and Zhen, 2016; Korajczyk and Murphy, 2019; van Kervel and Menkveld, 2019). The descriptive statistics of these features in our data confirm that among the three categories, PTC AI is characterised by the highest average daily trading volume and number of trades but the smallest average daily trade size. See Table OA.1 in the Online Appendix for further details.

¹⁵ We refer to 'limit orders' as those termed 'good-till-cancelled' ('GTC') orders by EBS.

¹⁶ An MQL of 250 milliseconds was applied in the EUR/USD, USD/JPY, USD/CHF, EUR/CHF and EUR/JPY currency pairs on EBS for the dates studied in this paper.

¹⁷ This is for the dates referenced in this paper.

¹⁸ Note that this is not analogous to the frequent batch auction system described by Budish et al. (2015), which eliminates sniping of stale quotes, but is more like the random order delay system of Harris (2012).

Because EBS is a 'wholesale' trading system, the minimum trade size over our sample period is one million of the base currency,¹⁹ and trade sizes are only allowed in multiples of millions of the base currency.

3.2 Data

Our data consist of both intraday quotes and transactions for EUR/CHF, USD/CHF, EUR/USD, USD/JPY and EUR/JPY from 5 to 23 January 2015. This paper focuses on EUR/CHF and USD/CHF, and additional findings on the remaining currency pairs are summarised in 'Non-CHF foreign exchange rates' in the Online Appendix. We specify 15 January as the Swiss franc event day, 5–14 January as the pre-event period and 16–23 January as the post-event period. Following the convention in the literature (e.g., Mancini et al., 2013), we focus on data between 8:00 Greenwich Mean Time (GMT) and 17:00 GMT and exclude weekends, when the EBS market's trading platform is effectively inactive.^{20,21}

The transaction data set records the time stamp to the millisecond of each trade that occurred, along with the transaction price and quantity. Most importantly, the parties providing liquidity (submitting the limit order) and consuming liquidity (submitting the market order²²) are identified as 'human', 'bank AI' or 'PTC AI'. Thus, each trade can be classified by nine possible combinations of liquidity provider and consumer. In addition, each trade has an

¹⁹ The base currency is the first currency displayed in the symbol of the currency pair. For example, the euro is the base currency of EUR/CHF.

²⁰ See Chaboud et al. (2014) and Chaboud et al. (2020) for further discussions of trading activity on the EBS market system. In addition, EBS indicated to us that its dealing services are ordinarily open for trading 24 hours a day and 7 days a week, with the exception of a maintenance window that ordinarily occurs from 17:50 Eastern Standard Time (EST) on Friday until Saturday morning. For the purpose of computing market data products, such as 'highs' and 'lows', EBS regards trades between 17:00 Friday EST and 5:00 Monday Sydney time as not conducted in normal market conditions or market hours. We therefore exclude these trades from our calculations.

²¹ In our sample, we drop 5 transactions and 24 quotes on EUR/CHF that took place between 09:32:29 GMT and 09:32:39 GMT on 15 January, where the price was exceptionally low, at 0.0015, with a volume of one million of the base currency for each transaction. EBS confirmed that those transactions were errors made by the traders, which the counterparties settled outside EBS.

²² We refer to 'market orders' as those termed 'immediate or cancel' ('IOC') orders by EBS. Though, unlike conventional market orders, market orders in EBS come with limit prices, beyond which they would not be executed immediately but instead cancelled.

indicator of whether the liquidity provider was the buyer or the seller. We line up these millisecond time-stamped transactions with the 100-millisecond quote data, such that for a given transaction, the top 10 anonymised best bid and ask prices at the nearest previous whole 100-millisecond interval are also available. All quotes are firm and, therefore, truly represent the market prices at that instant.²³ The trader type that posts each quote is not available to us, whereas that information is available in the transactions data.

4 Overview of the Swiss franc event

4.1 Policy context

The SNB began intervening in the FX market to cap the value of the Swiss franc against the euro on 6 September 2011. In a press release of the same date, the SNB said, 'the massive overvaluation of the Swiss franc poses an acute threat to the Swiss economy and carries the risk of a deflationary development'. Therefore, 'it will no longer tolerate a EUR/CHF exchange rate below the minimum rate of CHF 1.20 . . . and is prepared to buy foreign currency in unlimited quantities' (SNB, 2011).

As observable in Figure 2, following the introduction of this policy, the franc generally traded a little below its cap until late 2014, before appreciation pressures intensified towards the end of 2014 due to weakness in the euro-area economy and the safe haven status of the Swiss franc (Ranaldo and Söderlind, 2010). In response, the SNB cut its interest rate on sight deposits to minus 0.25%. However, commitment to the exchange rate policy appeared to remain firm. On 18 December 2014, the SNB governor stated that the central bank was 'committed to

²³ The historical market data provided by EBS are time-sliced at 100 milliseconds and are therefore a snapshot of the activity during the time period.

purchasing unlimited quantities of foreign currency to enforce the minimum exchange rate with the utmost determination' (Jordan, 2014).²⁴

Despite that, the capping policy was discontinued at 9:30 GMT²⁵ on 15 January 2015. Releasing an unscheduled press communiqué, the SNB explained:

'Recently, divergences between monetary policies of the major currency areas have increased significantly. The euro has depreciated significantly against the US dollar and this, in turn, has caused the Swiss franc to weaken against the US dollar. In these circumstances, the SNB concluded that enforcing and maintaining the minimum exchange rate for the Swiss franc against the euro is no longer justified'. (SNB, 2015)

That this news was not generally expected by market participants is reflected in FX options prices leading up to the announcement (e.g., Mirkov et al., 2016; Jermann, 2017),²⁶ the financial reporting after the announcement (e.g., Reuters, 2015b; Bloomberg, 2015) and the delayed reaction to the announcement described below.

4.2 Trading patterns

Here, we provide an overview of the market reaction to the SNB announcement made on 15 January 2015. In particular, we graphically illustrate the market patterns and key features of algorithmic and human trading around the announcement as a prelude to the more formal analysis in the rest of the paper. We first focus on the announcement time and then on the main intraday periods of the event day.

²⁴ Similarly, on 12 January 2015, another member of the SNB Governing Board said, 'we are convinced that the minimum exchange rate must remain the cornerstone of our monetary policy' (Reuters, 2015a).

²⁵ In the rest of the paper, all times refer to GMT.

²⁶ Both Mirkov et al. (2016) and Jermann (2017) find low implied break probabilities, though Hertrich and Zimmermann (2017) suggest a larger break probability, approaching 50%, was priced in.

Panel A of Figure 3 plots the limit order volume to buy ('bid') or sell ('ask') euros for Swiss francs and the mid-price,²⁷ starting a few minutes before the announcement until the end of the event day. This figure shows that the bid volume before the announcement was constantly very large—that is, more than 450 million euros. Although our data from EBS do not include the identities of the institutions submitting the orders, we presume that this wall of bid orders was erected by a very special human trader, the SNB, to enforce the cap. This is based on the following: (i) the reported regular presence of the SNB in the market before the announcement, (ii) the large size of the order (which is excessive for many other market participants), (iii) the limited range of prices, which were in line with the SNB's cap and (iv) further issues such as the timing, which we discuss later.

Not by coincidence, the order book data suggest that the wall of bids disappeared at 9:29:45 (see Figure 3), reinforcing the idea that the SNB withdrew its limit orders in preparation for the actual announcement of the cap removal, which occurred at 9:30:00. Being an unscheduled announcement, this media release caught market participants by surprise. This may explain why the exchange rate remained essentially unchanged until 9:30:44, at which point it broke through the cap. We take this delayed response as further evidence that the decision to remove the cap was not expected by market participants.²⁸ Once it had broken through the cap, it moved rapidly, and both sides of the order book shrank significantly (indeed, on a few occasions during 9:31, the bid side of the market disappeared completely for a few seconds).

As shown in Figure 3, the post-announcement period on the event day can be divided into three main sub-periods. The first phase spans from the SNB announcement until the re-erection of

²⁷ The mid-price is the mid-point between the best bid and ask prices.

²⁸ We thank Alain Chaboud for pointing out to us this 'Wile E. Coyote' moment, in which a significant portion of the orders underpinning the value of the euro against the franc were withdrawn, but it was not until about 1 minute later that the price (of euros) started to plunge.

the bid wall a few seconds after 9:53. This represents the genuine shock phase during which the SNB removed the cap and, as far as we can judge, refrained from intervening in any way.²⁹ The second post-announcement phase starts with the re-appearance of the wall of bid orders of about 4 billion euros after 9:53. Again, we assume this reflects the return of the SNB, as it seems unlikely that other market participants, whether human or algorithmic traders, would have placed such a large volume of orders. However, it is notable that although the scale of bids was very large, the price of those bids was changed regularly and very few were actually matched against market orders. Because market participants could see the size of the order book, it is very likely that they inferred that the SNB had stepped in, and so revised their beliefs about its willingness to act as 'the buyer (of euros) of last resort' and market stabiliser. Similar to Panel A, Panel B of Figure 3 shows the USD/CHF pattern, which has an analogous large volume on the bid side of more than 1 billion US dollars that appeared at about the same time. This phase went on for about one hour, until 10:52. After this point in time, the wall disappeared for a few minutes³⁰. Although small, walls intermittently reappeared, suggesting an attempt of the SNB to step back somewhat and let price discovery be conducted by market participants on their own. We consider the sub-period after 10:52 on the event day as the third phase, during which AT and human market participants trade more against each other, perhaps with the belief that the SNB was standing by to intervene when necessary.

Figure 4 focuses on the first phase of the shock, characterised by a sharp appreciation of the Swiss franc. It shows the prices at which different trader types exchanged euros for Swiss francs in the 23 minutes following the SNB announcement, depending on whether their trades were consuming liquidity (market orders, Panel A) or providing it (limit orders, Panel B). The main

²⁹ Both our analysis of trading patterns and discussions with market participants suggest this period contained no intervention.

³⁰ Or was not in the top ten orders on the system as we do not have access to orders farther away from the market.

message is that agency (bank) AT massively consumed and, to a lesser extent, provided liquidity at extreme prices (prices significantly different to those of the immediately preceding trades) on a number of occasions, notably between 9:31 and 9:36. Over 79% of the cumulative appreciation of the franc in the 23 minutes to 9:53 is attributable to agency AT, which accounted for 55% (40%) of the volume of liquidity-consuming (liquidity-providing) trades. That agency (bank) AT both consumed and provided liquidity at extreme prices may reflect the diverse set of traders, including not only different banks but also various clients from whom these trades originated. Human traders were also very active, as they accommodated many extreme-price trades and supplied the largest share of the volume of liquidity-providing trades (51%), which was much larger than their share of liquidity-consuming trades (21%). However, as figure 4 shows, this provision was not uniform across the whole trading day.

Figure 5 delivers a consistent picture—that is, that computer traders were net purchasers of Swiss francs throughout the day, in particular bank AIs against the euro (Panel A.1) and PTC AIs against the US dollar (Panel B.1), whereas human traders were net purchasers of the base currencies (euros and US dollars)³¹. Regarding liquidity provision, Panels B.1 and B.2 of Figure 5 show that human traders were consistently net suppliers of liquidity throughout the day, whereas PTC AI trades consumed it.

Overall, our graphical overview suggests that after the SNB announcement, agency and proprietary AT contributed to the liquidity dry-up (as they were net consumers of liquidity) and the subsequent price disruption (as they were net purchasers of the appreciating currency). Thus, the preliminary results suggest that computers traded 'with the wind', buying the franc

³¹ The difference in behaviour of the two types of AT across the two currency-pairs may reflect the delta-hedging effect discussed in section 7.1

as it appreciated, whereas humans 'leaned against the wind'. In the following sections, we examine these issues in more detail.

5 Market liquidity

In this section, we investigate in more detail the contributions of computer and human traders to the market liquidity of EUR/CHF and USD/CHF before, during and after the day of the SNB announcement. We first study the quantity-based (volume) dimension and then the price-based (effective spreads) dimension of market liquidity.

5.1 Liquidity volumes provided and consumed

First, we identify whether the consumer and the provider of liquidity for each trade was a human, an agency (bank) AT or a proprietary (non-bank) PTC AT. We then record the shares³² of total trading volumes in three different periods: a 'pre-event' period (5–14 January 2015), the 'event day' (15 January 2015) and a 'post-event' period (16–23 January 2015). Finally, we record the 'net liquidity provision', which is the difference between the share of trades for which a given trader type provided liquidity and the share for which it consumed liquidity. Table 1 reports the main results.

Compared with the pre-event period, the share of net liquidity provision by AT fell on the event day and in the post-event period, whereas it increased for humans during both periods. The increases in the human share of net liquidity provision were all statistically significant, whereas the decreases for computers were significant for at least one type of AT. In EUR/CHF (Panel A), the share of net liquidity provision by agency AT significantly declined on the event day,

³² Details of the total value and number of trades are shown in Table OA.2 in the Online Appendix. Overall, all types of traders increased their trading activity, and there was about eight times more CHF trading on the event day than there was on any day in the pre-event period.

whereas that by proprietary AT significantly declined in the post-event period. In USD/CHF (Panel B), the share of net liquidity provision by both types of AT significantly declined on the event day, while it was again that of proprietary AT that significantly declined in the post-event period. Economically, the most significant changes were the decline in the share of agency AT liquidity-providing trades on the event day in EUR/CHF and the offsetting increase in the human share. Thus, although agency AT also decreased its share of liquidity-consuming trades on the event day and humans increased their share, this was not enough to change the pattern of net liquidity provision. Of course, it should be noted that these figures are based purely on trades actually executed rather than all contributions to the limit order book since we do not have data on the identity of unfulfilled limit orders

5.2 Effective spreads

We now turn our focus to a price-based indicator of liquidity. As shown in Section 5.1, AT reduced their net provision of liquidity on the event day and afterwards, but did they widen the bid–ask spreads on trades for which liquidity was still available? To investigate this question, we calculate a series of effective spreads, *s*, for each of the trader types:

$$s_{tk} = \frac{q_{tk}(p_{tk} - m_t)}{m_t},$$

where *t* indexes the time of the trade; *k* indexes the type of trader providing liquidity (human, bank AI or PTC AI); *q* is a binary variable equal to +1 for trades in which the liquidity consumer was buying the base currency and -1 for trades in which it was selling it; *p* is the transaction price; and *m* is the mid-point between the best bid and ask quotes from any type of trader in the 100-millisecond window immediately prior to the trade.

To mitigate the effects of some extreme observations, Table 2 shows median effective spreads for EUR/CHF (Panel A) and USD/CHF (Panel B). For the same reason, the tests of equality of

the medians reported in the table are non-parametric.³³ For EUR/CHF, median effective spreads were very similar across trader types in the pre-event period³⁴. Although spreads exploded for all trader types on the event day, spreads associated with AT increased much more, and they only contracted a little moving into the post-event period. The results are similar for USD/CHF. In this case, humans offered narrower spreads in the pre-event period. On the event day, the largest spread increase came from proprietary AT, and it remained much wider in the post-event period.

Taking our quantity-based (order flows) and price-based (effective spreads) indicators of market liquidity together, our findings corroborate the alternative hypothesis—that is, that there is a relative reduction in the activity of AT in extreme situations. More specifically, our results show that both agency and proprietary algorithms significantly reduced their net liquidity provision, and their trading activity created much wider spreads. In contrast, human traders significantly increased their net provision of liquidity and did so at narrower spreads than did computers. These results are consistent with those of Schroeder et al. (2020), who find that dealers (mainly investment banks) sharply reduced their provision of liquidity in GBP/USD derivative markets during the October 2016 flash crash.

6 Price efficiency

A second important dimension of market quality, alongside liquidity, is pricing efficiency. In an efficient market, any gaps that might arise between the actual price of an asset and the 'efficient price' reflecting its fundamental value tend to be small and closed quickly by traders

³³ We use K-sample tests to investigate equality across periods and Snedecor and Cochran (1989) tests to investigate equality across trader types.

 $^{^{34}}$ Our estimates imply that the median pre-event spread was about half a pip – the minimum increment possible (Mahmoodzadeh and Gençay, 2017), though it should be noted that a significant proportion of trades were executed at a zero spread over this period.

drawing on the available information about the fundamental value.³⁵ Although price efficiency is difficult to measure, it is fair to assume that an efficient market environment is characterised by the following properties: (i) little excess volatility in prices on top of that attributable to changes in the fundamental price, (ii) an effective price discovery process and (iii) no or few deviations from arbitrage conditions. In this section, we examine the contributions of different trader types to these dimensions of efficient pricing around the SNB announcement.

6.1 Contributions to realised volatility

Following O'Hara and Ye (2011), we calculate the contributions of different trader types to the realised variance of returns in our pre-event, event day and post-event periods as follows:

$$V_k = \sum_{n=1}^N (r_n d_{nk})^2 / \sum_{n=1}^N r_n^2,$$

where k indexes the three types of traders (human, agency (bank) AT and proprietary (nonbank) PTC AT); n indexes the return observations, of which there are N in total; r denotes the returns, which are logarithmic returns derived from successive transaction prices; and d is a dummy variable that equals one if the trader initiating the trade (i.e., consuming liquidity) is of a particular trader type and is zero otherwise. So, for example, if prices changed by 2% during a particular period as a result of two trades, one by a computer that moved the price by 1% and another by a human trader that moved the price by a further 1%, then each type of trader would have contributed 50% of the realised variance in that period.

Panel A.1 of Table 3 shows the results of this breakdown applied to EUR/CHF and USD/CHF during the pre-event, event day and post-event periods. The results for EUR/CHF show a

³⁵ As Hendershott and Menkveld (2014) note, the net provision of limit orders need not be a good measure of liquidity supply, because a market order that leans against price pressure (i.e. goes against the prevailing market trend) can be thought of as contributing to liquidity and reducing volatility.

remarkable increase in the variance contribution of agency AT on the event day, to more than 90% of the total variance share. The post-event shares returned to roughly the pre-event ones. The results for USD/CHF show a similar pattern.

Of course, the breakdown in Panel A.1 of Table 3 is effectively a combination of the share of total trading of each type of trader and the per-trade impact on volatility of each type of trade. Changes in variance contributions could therefore simply reflect changes in trading shares. As such, we calculate a per-trade variance impact coefficient, which simply scales variance contributions by the number of trades undertaken by the different trader types. Panel A.2 of Table 3 shows consistent results—that is, a high contribution of agency AT to volatility on the event day and a low contribution of humans and (to a lesser extent) of proprietary AT to volatility.³⁶

As price jumps can affect realised volatility, we undertake the same analysis for contributions to realised bipower variation (Barndorff-Nielsen and Shephard, 2004), which strips out the impact of price jumps. Realised bipower variation is defined as follows (for our case, where we are interested in contributions):

$$BV_{k} = \sum_{n=2}^{N} |r_{n}r_{n-1}| d_{nk} / \sum_{n=2}^{N} |r_{n}r_{n-1}|,$$

where r and N are defined in the equation for V_k (above). Panels B.1 and B.2 of Table 3 show the same qualitative results as those using realised variances, suggesting that our findings are not sensitive to price jumps.

Overall, the analysis of realised volatility shows that agency AT was the main driver of volatility in EUR/CHF on the event day, providing empirical support relevant to policy concerns highlighted in other extreme FX market events (e.g., BIS 2017).

³⁶ We obtain the same qualitative results if we normalise by trade volume rather than by number of trades.

6.2 Price discovery

As the second dimension of price efficiency, we now analyse the price discovery process. As any increase in volatility is valuable if it helps market prices to fully reflect available information, it is important to view the results in Section 6.1 in combination with the analysis of the price discovery process.

To do this we use a variant of the vector autoregression (VAR) model developed by Hasbrouck (1991a, 1991b, 2007) and employed by Hendershott et al. (2011).³⁷ This approach is based on estimating the contribution of news and different types of trade to the underlying efficient price. Specifically, we estimate the following model:

$$\begin{aligned} r_{t} &= \sum_{k=1}^{K} \alpha_{k} r_{t-k} + \sum_{k=0}^{K} \beta_{k,P} x_{t-k,P} + \sum_{k=0}^{K} \beta_{k,B} x_{t-k,B} + \sum_{k=0}^{K} \beta_{k,H} x_{t-k,H} + \varepsilon_{r,t}, \\ x_{t,P} &= \sum_{k=1}^{K} \gamma_{k} r_{t-k} + \sum_{k=1}^{K} \delta_{k,P} x_{t-k,P} + \sum_{k=0}^{K} \delta_{k,B} x_{t-k,B} + \sum_{k=0}^{K} \delta_{k,H} x_{t-k,H} + \varepsilon_{P,t}, \\ x_{t,B} &= \sum_{k=1}^{K} \zeta_{k} r_{t-k} + \sum_{k=1}^{K} \eta_{k,P} x_{t-k,P} + \sum_{k=1}^{K} \eta_{k,B} x_{t-k,B} + \sum_{k=0}^{K} \eta_{k,H} x_{t-n,H} + \varepsilon_{B,t}, \\ x_{t,H} &= \sum_{k=1}^{K} \lambda_{k} r_{t-k} + \sum_{k=1}^{K} \nu_{k,P} x_{t-k,P} + \sum_{k=1}^{K} \nu_{k,B} x_{t-k,B} + \sum_{k=1}^{K} \nu_{k,H} x_{t-k,H} + \varepsilon_{H,t}, \end{aligned}$$

where, as before, *r* denotes returns on the base currency and *x* denotes order flows for human, agency (bank) AT and proprietary (non-bank) PTC AT calculated over five-minute periods, indexed by t,³⁸ and ε_r , ε_P , ε_B and ε_H are the error terms with variances of $\sigma_{\varepsilon,r}^2$, $\sigma_{\varepsilon,P}^2$, $\sigma_{\varepsilon,B}^2$ and $\sigma_{\varepsilon,H}^2$ (i.e., the variances of return shocks and shocks to order flows of each trader type), respectively.

³⁷ The model is described in detail in Hasbrouck (2007, pp. 78-85).

³⁸ A Dicky–Fuller unit root test on the time series of the regression variables confirms the stationarity of the time series in each subperiod, including covariance stationarity.

The only structural assumption in this model relates to timings: we assume that proprietary AT—as the fastest trader type in the market—can adjust its order flows to the contemporary order flows of other market participants. Similarly, agency AT—as the next fastest trader type—can adjust its order flows to the contemporary order flows of human traders, but not to those of proprietary AT. Finally, human traders can only adjust their order flows to the previous order flows of other market participants.³⁹ These assumptions are in a similar vein to those of Brogaard et al. (2014) in their study of HFT and non-HFT trading activities.

We estimate this model, selecting K = 5 as the optimal number of lags based on AIC criterion, and transform it to a vector moving-average representation by repeatedly substituting for the right-hand-side terms. The resulting equation for returns is as follows:

$$r_t = \left(\varepsilon_{r,t} + \sum_{k=1}^{\infty} a_k \varepsilon_{r,t-k}\right) + \sum_{k=0}^{\infty} b_{k,P} \varepsilon_{P,t-k} + \sum_{k=0}^{\infty} b_{k,B} \varepsilon_{B,t-k} + \sum_{k=0}^{\infty} b_{k,H} \varepsilon_{H,t-k}.$$

As suggested by Hendershott et al. (2011), the last three terms on the right-hand side may be considered 'private information', because they reflect order flows from particular trader types, whereas the first term may be considered 'public information'. Thus, we can identify separate contributions to efficient pricing from public information and private information pertaining to each of the three types of traders via the following:⁴⁰

$$\sigma^{2} = (1 + \sum_{k=1}^{\infty} a_{k})^{2} \sigma_{\varepsilon,r}^{2} + \left(\sum_{k=0}^{\infty} b_{P,k}\right)^{2} \sigma_{\varepsilon,P}^{2} + \left(\sum_{k=0}^{\infty} b_{B,k}\right)^{2} \sigma_{\varepsilon,B}^{2} + \left(\sum_{k=0}^{\infty} b_{H,k}\right)^{2} \sigma_{\varepsilon,H}^{2},$$

where σ^2 is the variance of the efficient price, and the terms on the right-hand side represent contributions to this from public information and private information pertaining to PTC AI, bank AI and human traders, respectively.

³⁹ This is the most logical ordering, but the pattern of results across periods remains similar, even with alternative orderings.

⁴⁰ To be clear, this follows from the assumptions of the model, and not from information in the market data provided by EBS.

Table 4 presents the results of this decomposition for EUR/CHF (Panel A) and USD/CHF (Panel B). The results for EUR/CHF show a striking shift in information contributions across the three periods. In the pre-event period, proprietary AT made by far the largest contribution to the efficient price of all types of order flows, with agency AT and human traders contributing very little. On the event day, human traders took over as the most significant contributor, whereas the influence of proprietary AT all but disappeared. Human trading also maintained a significant contribution in the post-event period. Agency AT made less substantial but still significant contributions to price discovery on the event day in the post-event period, which were a step up from its pre-event contribution. Nevertheless, this was dwarfed by the increased contribution of agency AT to the total realised volatility, as highlighted in the previous section. Although the contrast between agency AT's contribution to realized volatility and to the efficient price on the event day is striking (90.7% and 18.1% respectively) it is consistent with the large number of 'off market' trades executed by agency AT (i.e. trades at prices some distance from the prevailing market price both before and after). Some of these can be seen in Figure 4. It is also worth noting that even pre-event agency AT tended to make a large contribution of realized volatility relative to its contribution to the efficient price.

The pattern for USD/CHF is somewhat less clear, as the informational role of all types of trading was relatively small, pointing to the leading role of the EUR/CHF in discovering the new value of the Swiss franc.

Once again it should be noted that these results do not allow for any price discovery through unfulfilled limit orders. These have been shown to have an important role in some cases (see, for example Brogaard, et al. (2019)) and to have been growing in importance over time (see Chaboud et al. (2020)).

6.3 Arbitrage deviations

Efficient prices should obey arbitrage conditions, such as triangular arbitrage. More specifically, this means that direct quotes for EUR/CHF should not move outside the range defined by implied quotes derived from USD/CHF and EUR/USD. It is fair to assume that some algorithmic trading in these markets is dedicated to identifying and trading on this triangular arbitrage.

We begin by calculating the frequency and average size of such arbitrage opportunities in the pre-event, event day and post-event periods. Specifically, we examine the best bid and ask quotes in each 100-millisecond window and record the existence of an arbitrage opportunity if a profit could have been made by buying EUR/CHF directly and selling 'synthesised' EUR/CHF via USD/CHF and EUR/USD trades. We require that profits must exceed a minimum of one basis point and we record the average profitability of all arbitrage opportunities meeting this criterion.

Panel A of Table 5 shows that, by far, the largest and most frequent arbitrage opportunities occurred during the event day itself. Arbitrage opportunities then remained over ten times more frequent in the post-event period compared with the pre-event period. This may suggest that AT had become less active in closing arbitrage deviations during the latter period, possibly in response to the increased volatility or simply because of a withdrawal from trading following the event. To shed more light on this issue, we follow Chaboud et al. (2014) and estimate a structural vector autoregression (SVAR) model of the relationship between arbitrage opportunities and the trading volumes of the three types of trader (human, agency (bank) AT and proprietary (non-bank) PTC AT):

$$AY_t = \alpha(L)Y_t + \beta X_t + \delta G_t + \epsilon_t,$$

where *Y* contains four endogenous variables, which are the frequency of arbitrage opportunities within each five-minute window and order flows of each trader type relative to the total market order flows in the same window.⁴¹ *A* is a 4×4 matrix of coefficients governing contemporaneous relationships between the endogenous variables. The SVAR model involves two lags of the endogenous variables. *X* includes six exogenous variables all computed over the preceding 10 minutes: the total trade volumes and return volatilities for each of the three currency pairs in the arbitrage triangle. Finally, *G* includes nine time-dummy variables, one for each hour of the trading day. Given the large number of parameters we chose to combine the event day and the post event period. The SVAR model is estimated using a version of the heteroskedasticity identification approach developed by Rigobon (2003) and Bacchiocchi (2011). The basic idea of this identification scheme is that heteroskedasticity in the error terms can be used to identify simultaneous equation systems. If there are two distinct variance regimes for the error terms, this is sufficient for identification of the simultaneous SVAR system.

Panel B of Table 5 shows the estimated contemporaneous coefficients that reflect how the trading activity of each type of trader responds to arbitrage opportunities. The coefficients reveal that in the pre-event period, both AT types reacted in the expected way (i.e., to close arbitrage opportunities). On the event day, however, no type of trader responded significantly to arbitrage opportunities. Thus, our results suggest a significant reduction in computer resources devoted to triangular arbitrage during the Swiss franc event. Also, the fact that no type of trading made a significant contribution to arbitrage suggests that most mispricings were closed by quote adjustment rather than by active trading.

⁴¹ We include all arbitrage opportunities that would have delivered a strictly positive profit in this analysis, rather than focus on larger arbitrage opportunities that would have delivered profits greater than one basis point, in order to have as large a sample size as possible.

To sum up, our analysis substantiates the idea that in reaction to extreme events, the contribution of AT to support price efficiency decreases; however, the opposite applies to human trades. This may reflect the possibility that after the announcement, many computer trades, especially agency AT, were driven by liquidity needs and risk exposure reductions rather than by information motives. Such patterns would be consistent with our previous findings (i.e., that computers reduce the liquidity supply and are the net consumers of liquidity). Alternatively, central bank interventions might have affected AT and human trading differently. We analyse the role of the central bank in the next section.

7 SNB intervention

As shown in Section 4.2, the analysis of the limit order book provides evidence about possible central bank interventions. In this section we analyse these interventions in more detail.

7.1 SNB Intervention: Some key features

We have two data sources that allow us to identify the SNB's role in the FX market over this period. The first is an estimate of total weekly intervention that can be derived for the Swiss National Bank's weekly published data on sight deposits (the money market counterpart to FX intervention trades) the second is an estimate of SNB trades on EBS derived from the fact the SNB appears to have made a deliberate effort to make their presence on EBS very clear to all market participants.

More precisely, our weekly intervention estimates are derived from the SNB's weekly press release of important monetary data. This release presents the total value of sight deposits held at the SNB and so the change in that value from the previous week can be used to estimate the value of FX intervention. An important feature that must be allowed for is that FX trades have a two day settlement lag whilst money market transactions have same day settlement. Thus, the change in sight deposits associated with intervention actually occurs two days after the intervention itself.

Our estimates of SNB limit and market orders are based on our analysis of the features of the wall of limit orders discussed in section 4.2. Since the distinct wall of orders was only visible on the event day these estimates are for event day only. We consider a trade to be a SNB intervention when the following three conditions apply. First, the outstanding volume on the bid side of the EBS order book is 20 million euro or more (or USD equivalent for USD/CHF intervention),⁴² consistent with the analysis provided in Section 4.2. Second, a human trader is on the passive side (maker). Third, 00 or 50 are the last two digits of the transaction price, consistent with past SNB intervention strategy (Fischer 2004) and with the fact that, in practice, a wall of limit orders does not appear at other prices (so in some sense the third condition is redundant). SNB market orders are estimated by observing when a SNB limit order is executed. Since our data only contains the top 10 limit orders, it is very likely that we have underestimated the scale of limit orders actually placed by the SNB. However, since we observe that the SNB wall of limit orders tends to appear (and disappear) suddenly at or near the top of the book it does not seem to be the case that we have mistimed the appearance and disappearance of the wall due to it being present below the top 10 orders. Of course, it is important to re-iterate that this identification scheme is only an estimate and can only used for the event day itself ⁴³ so we cannot match the sight deposit and EBS data.

⁴² The daily average bid size during the pre-event period and the event day is 14 million euros

⁴³ After the event day not only did non-SNB traders more willingly place large limit orders but the SNB appeared to stop using the wall of limit orders as a signalling device even though market participants suggest they were still active.

Given these two sources we calculate some estimates of the key features of SNB activity presented in Table 6 below⁴⁴ (which combines EUR/CHF and USD/CHF trading).

As the table shows our two sources of data imply that not all SNB intervention trades were conducted on EBS.⁴⁵ (unless EBS intervention in the days before and after event day was of similar value to that on the event day itself which seems unlikely). This is consistent with other evidence that suggests SNB favours a diversified approach (Moser, 2016), including the substantial use of telephone orders (Fischer, 2004), and it is also consistent with anecdotal evidence from market participants who also note the SNB use of voice brokers. Sadly, because our sight deposit data are weekly whilst our intervention identification strategy only applies to the event day itself, the share of non-EBS intervention on event day remains unclear.

An interesting feature of SNB trades was that, although the wall of limit orders was substantial and appeared at or close to the top of the book, less than 5% of orders placed were actually executed. In general, we observe that after a few trades the wall of limit orders would retreat to a new price suggesting the purpose of these limit orders was much more to signal the SNB's presence than to conduct intervention trades⁴⁶. Whether the central bank's presence was perceivable or not is an important issue because algorithmic and human traders can react differently to it. For instance, in the presence of interventions of a (credible) central bank, human traders may revise their expectations about price reversals, price disruptions and market stability. Being pre-programmed, in contrast, it might be more difficult for algorithmic traders to decipher these issues, especially in an unusual market environment.

⁴⁴ A chart of the timing, size, and price of estimated SNB trades appears in the online appendix

⁴⁵ Although aggressive intervention by the SNB may have occurred, any SNB market orders on EBS would have increased liquidity consumption by humans, which is inconsistent with the previous findings that human traders are (net) liquidity suppliers in reaction to the SNB announcement.

⁴⁶ The fact that several trades were executed before the wall was moved make this approach somewhat different from the practice of 'spoofing' where limit orders are entered but removed before any can be executed. In this case the removal of limit orders seemed to occur when the SNB felt that the level they had chosen was not sustainable.

Finally, we show that SNB intervention on EBS was profitable generating a positive return (relative to the closing price on the event day) of over 38 million Swiss Francs. Thus, according to Friedman (1953) the SNB's intervention can be classed a success.

7.2 Event-day results before SNB intervention

In our second analysis, we zoom in on the first intraday sub-period of 23 minutes after the SNB announcement, when it is widely accepted that there was no central bank intervention (and indeed, as Hagströmer and Menkveld, (2019) report, only EBS was operating). This allows us to examine the reaction of AT and human traders to the shock in the absence of central bank intervention. We re-calculate both liquidity provision and realised variance contribution during this 23-minute phase for EUR/CHF and USD/CHF. The results (see Tables OA.3 and OA.4 in the Online Appendix) are strikingly similar to those of the full event day. For example, for EUR/CHF, humans were significant net liquidity providers (30.5% net liquidity provision) and agency AT was the dominant source (92%) of realised variance. The main difference is that, over this intraday period, the group representing agency AT was the largest net liquidity consumer (-14.6% of net liquidity provision), a result that is consistent with SNB telephone intervention becoming a source of liquidity to dealer banks (as discussed below), offsetting the need for agency AT later in the day. It is of course important to note that it is hard to draw strong conclusions from such a short period

7.3 Estimating intervention in the EBS order book

To conclude our analysis, re-calculate the liquidity provision and consumption by the three types of trader by excluding these estimated SNB interventions. Table 7 repeats the analysis of table 1 excluding SNB trades. Table 7 shows the adjusted results for liquidity provision and consumption by AT and humans for EUR/CHF (USD/CHF intervention was significantly smaller). Overall, the main results remain materially unaffected—that is, a reduction in (net)

liquidity provision by AT is observed on the event day and in the post-event period. This is consistent with an SNB approach of using EBS mainly to signal rather than to trade. Of course, even if SNB trading on EBS was limited, the fact that this signal was made by the SNB is likely to have had a significant impact on the trading behaviour of other market participants

8 **Option Hedging**

Our data set does not allow us to trace the impact of the SNB's other forms of intervention (such as telephone orders) on EBS, but some market participants have highlighted the role of telephone intervention in helping dealers hedge their substantial FX options' exposure in EUR/CHF. In order to corroborate this hypothesis and to give some idea of the scale of option exposure, we analysed dealers' option positions using the EMIR trade repository database on option positions.⁴⁷

The main idea here is that dealer banks supplied protection against Swiss franc appreciation to other market participants (such as Swiss corporates). As a result, dealers entered the event day with a significantly unbalanced (long) exposure in EUR/CHF options, triggering a large delta-hedging requirement after the SNB announcement—an operation commonly undertaken through an agency AT. Focussing on the 10 largest dealer banks (that normally represent around 90% of the dealer market, and so, presumably, the same share of bank AI), the trade repository data confirms that, as of 14 January 2015, they had a strongly unbalanced position. These banks had a net long EUR/CHF option position of 84 billion euros notional, and the ratio of long to short trades was about 1.8 to 1 in notional value terms. Using the data on strike

⁴⁷ This data comes from the regulatory requirement that all OTC and exchange-traded derivatives transactions undertaken by European Union (EU) counterparties since August 2012 should be reported to a trade repository. Relevant parts of this data set are then made available to national regulators (see, for example, Cielinska et al. (2017) for further details).

prices, implied volatility and maturity available in this database, we calculate the standard gamma measure. We find that this net position could have generated a hedging demand of about 4.5 billion euros per 1% move in EUR/CHF; the equivalent figure for USD/CHF was less than half this amount at, 2 billion US dollars. Overall, this evidence supports the views of market participants that dealers had substantial option hedging requirements on the event day⁴⁸ and so a significant amount of agency AT may be associated with that requirement – enough, in principle, to explain all our agency AT results. If market participants are correct that much SNB telephone intervention was effectively passed directly to option desks, it is likely that this form of intervention actually reduced agency AT liquidity consumption. So our conclusion that AT increased its liquidity consumption on the event day is robust to the presence of at least this type of central bank intervention. However, it is important the recall that a significant share of SNB intervention was probably conducted through other means (such as phone trading) but we have no way of controlling for the indirect impact of this type of intervention on EBS trading

9 Conclusion

The Swiss franc event is one of the largest shocks to financial markets in recent years and arguably the most significant in the FX market since AT became prominent. Using FX data with a precise identification of AT, we study the reaction to this shock of human traders and AT, which can be further divided into two broad categories: agency (bank) AT and proprietary (non-bank) AT. We also study the role of central bank intervention and how it can affect human traders and AT.

⁴⁸ Due to transaction costs this hedging would not all be executed immediately. Hull and White (2015) note that this hedging can be undertaken as infrequently as once a day.

We find that computer trading contributed to the decline in the market quality of the currency pairs directly affected on the event day and afterwards. Agency algorithms, which typically offered EUR/CHF liquidity before the shock, reduced their liquidity supply and created uninformative volatility. As well as not replacing the liquidity withdrawn by agency algorithms, after the shock, proprietary algorithms reduced their contribution to price discovery and (triangular) arbitrage. In contrast, human traders took over as the main contributors to liquidity provision and efficient pricing.

Of course, it is hard to draw general conclusions from one event, not least because not all market shocks are the same. Indeed, an important aspect of this particular event was the role of central bank intervention. Although we present some evidence that SNB trading does not directly alter our main results on algorithmic trading, the overall effects of central bank interventions on human trading are less clear⁴⁹. The intervention may have encouraged human trading, as human traders possibly anticipated or adapted to it in a way AT could not (even though AT is often designed to detect the volume of limit orders it is unlikely that it would recognise the significance of these particular orders). That the SNB intervention tactics seem to have been deliberately designed to make their presence highly visible to market participants on EBS suggests that the central bank felt that communicating its involvement to this market was an important channel of intervention impact. Indeed, this strategy fits well with the results of Hagströmer and Menkveld, (2019) who find that the EBS platform was the key (and often only) source of information revelation in the early stages of the event.

As well as highlighting this potential co-ordination role of intervention for human trading, our results call attention to other issues relevant to central banks, such as the importance of

⁴⁹ not least because we cannot account for the potentially large amount of intervention that took place through other trading mechanisms such as direct phone trading.

monitoring outstanding FX option positions to help assess the likely impact of policy announcements and intervention.

In this paper, we study how AT reacts to an extreme event. Future research should shed light on why it does so. For instance, is the AT reduction to market quality due to more stringent capital requirements applied to AT or an inability to discern non-standard dynamics including central bank interventions? Our work should provide several insights for policymakers, market participants and academics. First, the main consensus in the literature, that AT improves liquidity and price efficiency, may be true in normal times, but it is debateable in extreme and unusual circumstances which algorithms may not have been designed to react to. Second, by comparing algorithmic trades across trading types (agency vs proprietary AT) and currency pairs, our paper supports the idea that AT cannot be viewed as a single object. It includes a diverse set of trading strategies, many of which do not fit the stereotype of algorithmic trading (e.g. HFT arbitrage).⁵⁰ Finally, possible future tasks for policymakers and market regulators may include monitoring algorithmic trading - particularly option hedging requirements, understanding how algorithms function especially in distressed situations and the conduct of market stress tests. Finally, if the signalling role of FX intervention is seen as important, it may also become increasingly necessary for Central Banks to design intervention strategies that algorithms can interpret.

⁵⁰ This conclusion is similar to that of Boehmer et al. (2018b).and suggests that we should not necessarily think of AT as the 'culprits' in this case but simply the messenger that delivered the bad news of underlying market conditions such an outstanding option positions

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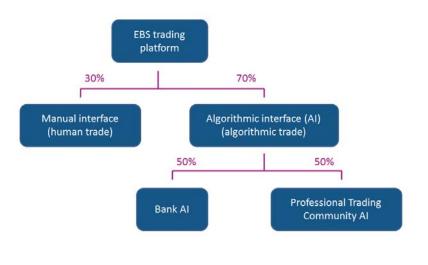
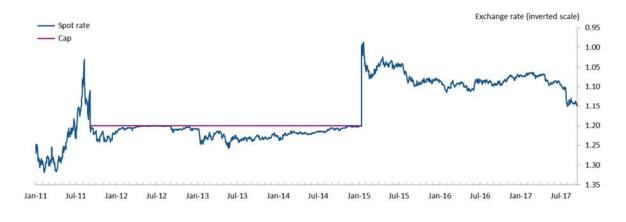




Figure 1: Indicative breakdown of EBS market trading volumes.

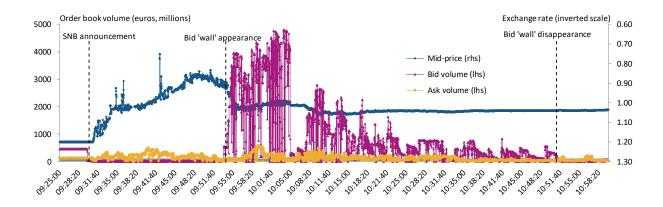
This figure illustrates the three trade categories (i.e., human, bank AI and PTC AI) and their average shares of trading volume around the time of the event.



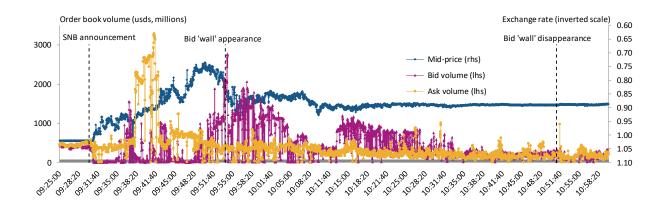
Source: Bloomberg.

Figure 2: EUR/CHF exchange rate versus the cap set by SNB.

Panel A: EUR/CHF



Panel B: USD/CHF

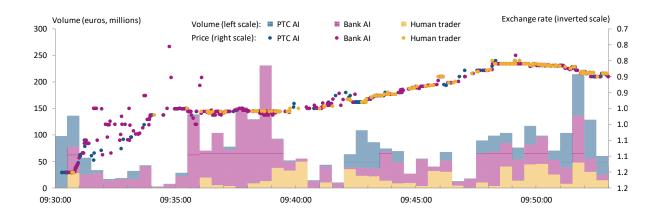


Sources: EBS and the authors' calculations.

Figure 3. Price and order book around the SNB announcement.

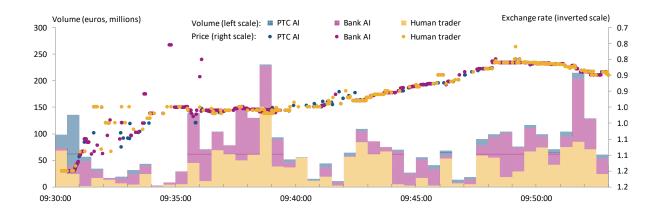
This figure illustrates the price, bid volume and ask volume around the SNB announcement from 09:25 GMT to 11:00 GMT on 15 January 2015. Panels A and B refer to EUR/CHF and

USD/CHF, respectively. Price is the average mid-point between the best bid and ask prices in one-second windows. Bid volume is calculated as the total volume over the ten best bid quotes in our 100 millisecond windows, which is averaged over one-second windows. Ask volume is calculated in the same way. Hence, each data point plotted in the charts represents price, bid volume and ask volume within a given second. The SNB announcement was made at 09:30 GMT; the bid 'wall' first appeared at 09:53 GMT and seemed to disappear from 10:53 GMT.



Panel A: By type of trader consuming liquidity (i.e., supplied the market order)

Panel B: By type of trader providing liquidity (i.e., supplied the limit order)

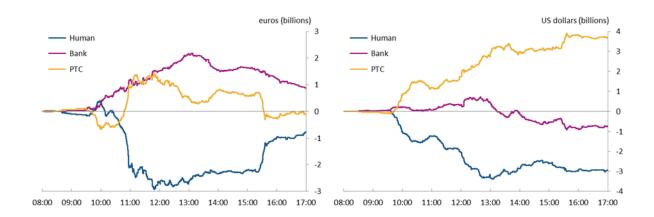


Sources: EBS and the authors' calculations.

Figure 4: EUR/CHF trades in the minutes following the SNB announcement.

This figure illustrates the prices and volume by the three types of trader (i.e., human, bank AI and PTC AI) in the 23 minutes following the SNB announcement, depending on whether their trades were consuming liquidity (market orders, Panel A) or providing liquidity (limit

orders, Panel B). Each data point plotted in the charts represents a simple average of the trade prices within a given second. Because of this averaging, the prices in the top and bottom panels need not be identical.

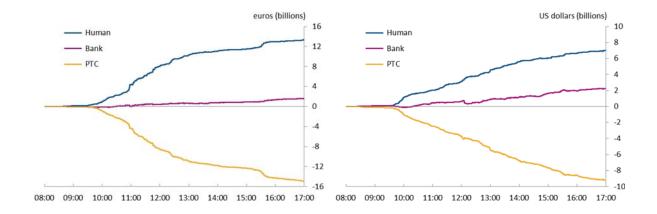


Panel A.1: EUR/CHF: Cumulative netPanel A.2: USD/CHF: Cumulative netpurchases of CHFpurchases of CHF

Panel B.1: EUR/CHF: Cumulative net Panel B.2: USD/CHF: Cumulative net

liquidity provision

liquidity provision



Sources: EBS and the authors' calculations.

Figure 5: Market reaction on the day of the SNB announcement.

This figure shows the market reaction on the day of the SNB announcement for EUR/CHF and USD/CHF. Panels A.1 and A.2 show the cumulative net purchase of CHF by the three types of trader (i.e., human, bank AI and PTC AI). Panels B.1 and B.2 show the cumulative net liquidity provision by the three types of trader. 'Liquidity consumer' is defined as a trader who submits a market order. 'Liquidity provider' is defined as a trader who submits a limit order. The net purchase of CHF for a given type of trader is the difference between the purchasing volume (of the base currency) as a liquidity provider. The net liquidity provider and the selling volume (of the base currency) as a liquidity provider and trading volume as a liquidity provider and trading volume as a liquidity consumer.

Table 1: Liquidity volume by trader type.

This table presents the daily share of trading volume by the three types of trader (i.e., human, bank AI and PTC AI) for EUR/CHF and USD/CHF in the pre-event period (5–14 January), on the event day (15 January) and in the post-event period (16–23 January). Panels A and B present the results for EUR/CHF and USD/CHF, respectively. The daily share of trading volume for a given type of liquidity provider (i.e., submitting the limit order) is first calculated as its volume over the total market volume on a daily basis and is then averaged out within each period. The daily share of trading volume for a given liquidity consumer (i.e., submitting the market order) is calculated in the same manner. The net liquidity provider and daily share of volume as a liquidity consumer. The lower part of Panels A and B shows the results of t-tests on the hypotheses that the daily share of volume is equal between the event day and the pre-event period, and is equal between the post-and pre-event periods. ***, ** and * denote statistical significance at the 1%, 5% and 10% levels, respectively.

Panel A: EUR/CHF

	Liquidity provider			Liquidity consumer			Net liquidity provision		
	Human	Bank AI	PTC AI	Human	Bank AI	PTC AI	Human	Bank AI	PTC AI
Daily share of trading volume (%)									
Pre-event period	38.8	54.1	7.1	19.4	42.0	38.6	19.4	12.1	-31.5
Event day	68.4	25.1	6.5	34.9	26.7	38.4	33.5	-1.6	-31.9
Post-event period	50.1	35.3	14.5	21.5	23.3	55.1	28.6	12.0	-40.6
Statistical tests (t-statistics)									
Event day = pre-event?	6.0^{***}	-4.3***	-0.3	11. 6***	-5.0***		3.1***	-2.2**	-0.1
Post-event = pre-event?	1.9^{**}	-2.5***	3.1***	1.1	-5.3***	4.6***	1.7^{*}	0.0	-2.7***

Panel B: USD/CHF

	Liquidity provider			Liquidity consumer			Net liquidity provision		
	Human	Bank AI	PTC AI	Human	Bank AI	PTC AI	Human	Bank AI	PTC AI
Daily share of trading volume (%)									
Pre-event period	27.3	31.4	41.3	6.4	18.0	75.6	20.9	13.4	-34.3
Event day	46.5	30.5	23.0	12.3	28.0	59.7	34.2	2.5	-36.7
Post-event period	37.7	40.2	22.1	11.3	26.4	62.4	26.5	13.8	-40.3
Statistical tests (t-statistics)									
Event day = pre-event?	10.2^{***}		-10.8***			-18.5***	10.3***	-8.7***	-1.7**
Post-event = pre-event?	3.5***	3.7***	-8.8***	3.8***	7.4***	-7.8***	2.1**	0.1	-2.2**

Table 2: Daily effective spreads by type of liquidity provider.

This table presents the effective spreads of EUR/CHF (Panel A) and USD/CHF (Panel B) by the three types of liquidity provider (i.e., human, bank AI and PTC AI) for EUR/CHF and USD/CHF in the pre-event period (5–14 January), on the event day (15 January) and in the post-event period (16–23 January). The effective spread is first calculated trade by trade and is then averaged over each trading day. The final daily effective spread presented in this table is the average daily effective spread within each period. We use Wilcoxon rank-sum tests to investigate equality across periods, and Snedecor and Cochran (1989) tests to investigate equality across trader types. ***, ** and * denote statistical significance at the 1%, 5% and 10% levels, respectively.

Panel A: EUR/CHF

	Median spread (basis points)			Statistical test	rs (p-values)
	Human	Bank AI	PTC AI	Human = Bank AI?	Human = PTC AI?
Pre-event period	0.21	0.21	0.21	0.76	0.24
Event day	0.92	1.22	1.91	0.02^{**}	0.00^{***}
Post-event period	0.89	0.92	1.72	0.02^{**}	0.00^{***}
Statistical tests (<i>p</i> -values)					
Event day = pre-event?	0.00^{***}	0.00^{***}	0.00^{***}		
Post-event = pre-event?	0.00^{***}	0.00^{***}	0.00^{***}		

Panel B: USD/CHF

	Median spread (basis points)			Statistical test	s (p-values)
	Human	Bank AI	PTC AI	Human = Bank AI?	Human = PTC AI?
Pre-event period	0.24	0.30	0.43	0.00^{***}	0.00^{***}
Event day	0.96	0.94	2.00	0.89	0.00^{***}
Post-event period	0.86	1.05	1.80	0.00^{***}	0.00^{***}
Statistical tests (p-values)					
Event day = pre-event?	0.00^{***}	0.00^{***}	0.00^{***}		
Post-event = pre-event?	0.00^{***}	0.00^{***}	0.00^{***}	_	

Table 3: Contributions to realised variance and realised bipower variation.

This table presents the contributions to realised variance and realised bipower variation for the EUR/CHF and USD/CHF markets by the three types of liquidity consumers (i.e., human, bank AI and PTC AI) in the pre-event period (5–14 January), on the event day (15 January) and in the post-event period (16–23 January). Panel A.1 presents the share of total realised variance, and Panel A.2 is the per-trade share of realised variance. Panel B.1 presents the share of total realised bipower variation, and Panel B.2 shows the per-trade share of total realised such that the average variance per trade across all three periods and all trader types is one. The calculation of all variables in each period uses trade-by-trade data within the period. For further detail about the calculation, see the description in Section 6.1.

Panel A.1: Share of total realised variance

Human	Bank AI	PTC AI
17.4	45.0	37.6
1.0	90.7	8.3
17.7	46.8	35.6
5.3	17.7	77.1
6.8	33.7	59.5
8.3	26.4	65.3
	17.4 1.0 17.7 5.3 6.8	17.4 45.0 1.0 90.7 17.7 46.8 5.3 17.7 6.8 33.7

Panel A.2: Per-trade share of realised

variance

<u> </u>		D 1 41	DTGAL
Normalised	Human	Bank AI	PTC AI
EUR/CHF			
Pre-event period	1.14	1.14	0.83
Event day	0.05	3.55	0.15
Post-event period	0.94	1.81	0.64
USD/CHF			
Pre-event period	0.93	0.95	1.02
Event day	0.62	1.22	0.97
Post-event period	0.88	0.98	1.03

Panel B.1: Share of total realised bipower Panel B.2: Per-trade share of total

variation

Per cent	Human	Bank AI	PTC AI
EUR/CHF			
Pre-event period	16.4	43.8	39.8
Event day	0.8	91.0	8.2
Post-event period	22.1	29.8	48.1
USD/CHF			
Pre-event period	4.7	21.4	73.9
Event day	9.5	21.2	69.3
Post-event period	9.8	33.2	57.0

realised bipower variation

Normalised	Human	Bank AI	DTC AL
	numan	Dalik Al	FICAI
EUR/CHF			
Pre-event period	1.06	1.09	0.86
Event day	0.04	3.41	0.14
Post-event period	0.88	0.87	0.65
USD/CHF			
Pre-event period	0.63	0.87	0.74
Event day	1.24	1.10	1.62
Post-event period	0.92	1.09	0.79

Table 4: Contributions to variance of efficient price.

This table presents contributions to the variance of efficient prices by the three types of liquidity consumer (i.e., human, bank AI and PTC AI) in the pre-event period (5–14 January), on the event day (15 January) and in the post-event period (16–23 January). The procedure for estimating these contributions is described in Section 6.2. Key to it are returns and order flows. Returns are defined as logarithmic returns (on the base currency) between successive mid-points of the best bid and ask quotes in the final 100 millisecond windows of five-minute intervals. Order flows for each type of liquidity consumer are calculated as the difference between their liquidity-consuming purchases of the base currency and their liquidity-consuming sales of the base currency in the same five-minute intervals. A few of the most extreme returns on the event day were excluded to avoid allowing them to drive the results. Panels A and B show the contributions for EUR/CHF and USD/CHF, respectively.

Panel A: EUR/CHF

Panel B: USD/CHF

Per cent	Returns	Order flow		Per cent	Returns		Order flow	V	
		Human	Bank AI	PTC AI			Human	Bank AI	PTC AI
Pre-event period	63.8	4.4	0.3	31.5	Pre-event period	79.5	4.3	11.0	5.2
Event day	11.8	69.2	18.1	0.9	Event day	19.2	17.9	26.1	36.9
Post-event period	39.9	27.3	19.4	13.4	Post-event period	85.3	3.1	11.3	0.2

Table 5: Arbitrage opportunities between EUR/CHF, USD/CHF and EUR/USD.

In this table, Panel A presents the average frequency and size of arbitrage opportunities between EUR/CHF, USD/CHF and EUR/USD in the pre-event period (5–14 January), on the event day (15 January) and in the post-event period (16–23 January). An arbitrage opportunity is recorded in this table if the combination of best bid and ask quotes across the three currency pairs in our 100-millisecond windows offer a profit in excess of one basis point. Frequency is then calculated as the number of windows with such an arbitrage opportunity relative to the total number of windows in each period. Profitability is the average profitability of arbitrage opportunities where they exist in each period. Panel B presents the estimated contemporary coefficients of order flow by each trader type on the frequency of arbitrage opportunities with a strictly positive profit over five-minute windows in the pre- and post-event periods. The associated SVAR model and its estimation are described in Section 6.3. ***, ** and * denote statistical significance at the 1%, 5% and 10% levels, respectively.

Panel A: Size and frequency of Panel B: Trading on arbitrage opportunities opportunities

	Frequency	Profitability	Coefficients	Human	Bank AI
	Per cent	Basis points			
event period	0.004	9.9	Pre-event period	0.0002	-0.0091***
nt day	0.897	181.2	Event day	0.0274	0.0226
event period	0.046	4.8	Post-event period	0.0019**	0.0010

Table 6: SNB Intervention estimated stylised facts

This table presents estimates of SNB intervention activity drawn from both the weekly sight deposit data and from our estimates of SNB EBS activity on the event day. SNB profit/loss on the event day is calculated by comparing SNB trade price with the market exchange rate at the end of the event day

Value of SNB trades in the period 15th to 21st Jan	26 CHF billion
Value of SNB trades as a share of EBS turnover 15th to 21st Jan	18%
Value of SNB EBS trades on event day	6.7 CHF billion
Value of SNB EBS trades as share of EBS turnover on event day	10%
SNB EBS trades as a share of SNB EBS limit orders on event day	5%
Profit/Loss of SNB EBS trades on event day	+38.3 CHF million

Table 7: Direct intervention-adjusted EUR/CHF liquidity volumes by trader type.

This table presents comparable results on shares of EUR/CHF trading volumes accounted for by different types of liquidity consumer and provider to Panel A in Table 1, but excluding our estimated SNB trades. The procedure to estimate SNB trades is described in Section 7.3. 'Liquidity provider', 'liquidity consumer', 'net liquidity provision' and 'daily share of trading volume' are defined in Table 1. ***, ** and * denote statistical significance at the 1%, 5% and 10% levels, respectively.

	Liquidity provider			Liquidity consumer			Net liquidity provision		
	Human	Bank AI	PTC AI	Human	Bank AI	PTC AI	Human	Bank AI	PTC AI
Dialy share of trading volume (%)									
Pre-event period	38.7	54.2	7.1	19.4	41.9	38.6	19.3	12.3	-31.5
Event day	63.9	28.7	7.5	33.5	25.6	40.9	30.4	3.1	-33.4
Post-event period	50.1	35.4	14.5	21.6	23.3	55.2	28.6	12.1	-40.6
Statistical tests (t-statistics)									
Event day = pre-event?	5.1***	-3.8***	0.2	10.6***	-5.4***	0.9	2.4**	-1.5	-0.7
Post-event = pre-event?	1.9^{**}	-2.5***	3.1***	1.1	-5.3***	4.6***	1.7^{*}	-0.0	-2.7***