

Schedule for the exit interviews in feasibility study (patients and clinicians)

Introduction

- Interviewer to introduce themselves.
- Explain the aim of the interview.
- Explain the process (highlight confidentiality).
- Answer questions the participants might have.
- Ask participants to sign the Consent Form.
- Switch on the recorder (after gaining permission) – start the interview.
- Participant to introduce themselves too.

Questions

- **What is your experience of receiving/delivering the intervention?**
 - What did you like or did not like with the intervention/consultation?
 - Time requirements?
 - Recruitment through a questionnaire survey? How else to recruit patients?
 - Arrangements to schedule the consultation? Invites?
 - Process of signing up with the OHC? Information absorbable or complicated? Any suggestions to improve and simplify?
 - Sending log in details?
 - Clinicians: training adequate? Any additional training needs?
- **What do you like or dislike about the Asthma + Lung UK OHC?**
 - Patients: Do, and how much, you engage with the OHC? Passive reading or also interact with peers? Posts or just private messages?
 - Patients: Useful information in the OHC, if any? How does engagement with the OHC help you with your asthma, if at all?
 - Barriers to engagement and how to overcome?

- **What sort of prompts would have encouraged engagement with the OHC?**
 - What has to be said during the consultation by the clinician?
 - What about the information given out in participant information leaflets?

- **What about collection of follow-up measures?**
 - Embarrassment in providing them, including research team screening clinical records?
 - Best way to collect them?
 - Analysis of activity in the OHC acceptable, or putting participants off from engaging with the OHC?

- **What do you think will happen in terms of engagement with the OHC once the study has ended?**
 - Will engagement continue?
 - How does participation in a study impact engagement with an OHC (e.g. does it promote/hinder engagement)?

- **If you were involved in a study that involved randomisation (e.g. you may not be signed up to the OHC) would you still take part?**
 - Why?
 - Clinicians: Still involved if you were to randomise?

Closing

- Ask participants if they have anything else to add (then stop recording).
- Inform them how they can reach the research team if they have more questions.
- Thank them – let them know how helpful they have been.